



WORLDWIDE FOUNDATION  
for CREDIT UNIONS

**CROATIA**  
**2020**



**May 17—May 24, 2020**

This year we welcome Croatia into the World Council credit union family. We invite you to learn more about this unique country, located in the northwestern part of the Balkan Peninsula. Croatia is a small yet geographically diverse country with natural beauty and a pleasant climate.

**Saturday, May 16: Depart the U.S. and travel to Zagreb.** Booking airline tickets and airport transfers is your responsibility and depending where you are flying from you may have to depart a day earlier than arrival. Burkhalter Travel is happy to assist you with booking your air and airport transfers. please just let us know.



**Sunday, May 17: Arrive in Zagreb.** Upon arrival you will transfer to the Sheraton Zagreb Hotel. You will have a pre-dinner orientation briefing on Croatia and Zagreb and will have dinner at the hotel. (D)

**Monday, May 18:** After breakfast you will have a World Council, Croatian and European Credit Union overview at the hotel (including refreshments/tea/coffee). Then you will have lunch and a Cultural Exploration of Zagreb's Old Town. (B/L/D)



**Tuesday, May 19:** After breakfast World Council hosts a European cooperative banking session with refreshments/tea/coffee at the hotel. At 10:30 you will take a motorcoach to Split and on the way you will have lunch and visit Plitvice Lakes. You will check into Radisson Blu Resort in Split that evening and have dinner at the hotel. (B/L/D)

**Wednesday, May 20:** After breakfast, you will have a site visit to Split credit unions. Then you will have lunch and a cultural tour of Split including Old Town. After the tour you will have a learning session with the European Network of Credit Unions and Regional Credit Union Center. (B/L/D)



**Thursday, May 21:** After breakfast join World Council and learn about the Polish and Ukrainian credit union systems. At noon you will take a motorcoach to Dubrovnik and enjoy a box lunch. After check into Sheraton Dubrovnik Riviera Hotel and you will have a pre-dinner Cultural Walking Tour of the Old Town. (B/L/D)

**Friday, May 22:** After breakfast, you will have a walking tour of Dubrovnik and experience Italian, Hungarian, Austrian and Balkan cultures. After lunch you will take a boat trip around the city walls and have dinner at a local restaurant. (B/L/D)

**Saturday, May 23:** This day is free with lunch on your own and a World Council "farewell" dinner tonight. (B, D)

**Sunday, May 24:** After breakfast, check-out and transfer to Dubrovnik airport for departure. (B)

### Tour Inclusions

- 7 nights hotel accommodations
- 19 meals - 7 breakfasts (B), 5 lunches (L) and 7 dinners (D)
- Meetings, admissions + sightseeing per itinerary
- All transportation throughout per itinerary

### Land Tour Price:

**Attendee: \$5100.00**  
**Companion: \$2625.00\***  
**(\*sharing a room)**

## TOUR TERMS AND CONDITIONS - PLEASE READ CAREFULLY

***I.D./Citizenship:*** US Travelers must possess a passport valid for at least six months beyond the tour dates with names matching those on their tour and flight reservations. Complete name, gender and birth date are required to confirm reservations per TSA/airline requirements. Non-US travelers please check with your country's travel requirements to Croatia.

***Deposits and Payments:*** The online registration form must be filled out at time of booking and **a credit card is required to secure reservations. Full payment is due at time of booking.**

***Cancellations/Refunds:*** This tour is based on a minimum of 15 passengers traveling together. In the rare instance that there are not enough travelers, Burkhalter Travel may have to cancel the tour in which case you will receive a full refund for the land package, otherwise tour cancellation penalties are as follows:

**Prior to February 1, 2020—\$500 penalty**

**After February 1, 2020—Non refundable**

No refund will apply on unused portions of the tour. Once issued, airline tickets are 100% non-refundable. Name changes and departure date changes are subject to penalties per the airlines policy.

***Travel insurance:*** We strongly recommend the purchase of travel insurance to protect your investment. Coverage for trip cancellation, interruption, delay and medical emergency is available. Ask your travel agent for details.

***Tour Conditions:*** All arrangements are based upon tariffs in effect 10/1/2019 and are subject to change. Once deposit has been received, any changes to air or land arrangements may be assessed a revision fee between \$50-\$250. Revision fees may be higher once air is ticketed.

***Air Transportation:*** Burkhalter Travel is happy to assist you with your airline reservations. Once ticketed airfares are non refundable and there are penalties to make changes. Burkhalter Travel can also assist with airport transfers.

***Accommodations:*** Though we are using well known hotel chains, hotel rooms in Europe are often smaller than American hotels, and many rooms will have twin beds. Single rooms can sometimes be even smaller and may have just one twin bed. Hotels are subject to change.

***Traveler Fitness:*** Travelers should be in reasonably good health, able to board a motorcoach in a timely manner, climb stairs and walk moderate distances over sometimes uneven ground. Individuals with physical and/or cognitive limitations must be accompanied by an able individual who will assume complete responsibility for them. Tour personnel and hosts cannot and will not provide this kind of assistance.

***Passenger Consent Agreement:*** Department of Transportation regulations require that we inform you that your purchase is subject to supplemental price increases beyond our control that may be imposed after the date of purchase. Such increases may come about due to increased fees, fuel surcharges, government tax increases, fluctuations in foreign exchange markets or any combination of these events. Post-purchase price increases may be applied to your invoice due to these unforeseen cost increases from suppliers. While a post-purchase price increase is rare and not anticipated, Burkhalter Travel will inform you of any increases as soon as possible. By signing the tour application and making your deposit, you are acknowledging that you have been made aware and accept the fact that such increases may occur, and that you agree to pay Burkhalter Travel accordingly.

***Responsibility:*** Burkhalter Travel Agency, Inc., Adriatic DMC, their sales agents and tour personnel and any IATAN and connecting ARC carriers act only in capacity of agent for the passenger in all matters pertaining to hotel accommodations, sightseeing tours and any means of transportation, and as such, hold themselves free of responsibility for any damages from any causes whatsoever, including any loss, accident, delay or irregularity which may be occasioned by reason of defect in any vehicle or for the conduct of such other parties. Burkhalter Travel Agency, Inc. will not be responsible for any damage, expense or inconvenience caused by late transportation arrivals or departures, or by any change of schedule or other conditions; nor will they be responsible for the loss of, or damage to, baggage or any article belonging to the passenger. In the event that it becomes necessary or advisable for any reason whatsoever, including but not limited to, acts of war, terrorism, disease or acts of God, to withdraw the tour or to alter the itinerary or arrangements, such alterations will be made without notice. Additional expenses, if any, will be borne by the passengers; conversely, refunds will be made to the passengers if any savings is effected thereby. Although no changes or substitutions are anticipated at the time of brochure production, participants must accept whatever changes are required. Burkhalter Travel Agency, Inc. are not responsible for financial or physical harm to any passenger resulting from acts of war, terrorism, disease or acts of God. We reserve the right to decline to accept or to retain any person as a member of this tour at any time. Public carrier companies, including airlines, involved in or used in connection with this tour are not to be held responsible for any act, omission, or any event during the time the passengers are not on board their conveyance or aircraft. Tickets of airlines or other public carriers issued in connection with this tour shall be the sole contract between the carrier and the passenger. Payment of deposit on the cost of the travel arrangements described in this brochure signifies the acceptance on the part of the purchasers and/or passengers of the limitations of Burkhalter Travel Agency, Inc.'s responsibility and to the terms and conditions set forth in the passage contract (air ticket) issued by any IATAN or ARC carrier and/or their agents in connection with the land and/or surface arrangements described herein.

**Contact: Burkhalter Travel**

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**TRAVEL**