

| Wednesday, October 27, 2021  |  |              |
|------------------------------|--|--------------|
| Time (Central Standard Time) | Event  | Session Type |
| 9:40 am                      | <b>Welcome</b><br><i>Lena Giakoumopoulos, GWLN Director, Worldwide Foundation for Credit Unions</i>  | Live         |
| 9:45 am                      | <b>Opening Remarks</b><br><i>Elissa McCarter-LaBorde, President and Chief Executive Officer, World Council of Credit Unions</i>  |              |
|                              | <b>Group Photo</b>   |              |
| 9:55 – 10:25 am              | <b>SESSION 1:<br/>Accelerating Technology to Meet Post-Pandemic Consumer Needs</b><br><i>Pam Brodsack, SVP, Technology Delivery, CO-OP Financial Services</i>  | Live         |
| 10:30 – 11:30 am             | <b>SESSION 2:<br/>Learning to Bounce: How to Strengthen Your Resilience</b><br><i>Bryn Conway, Principal, BC Consulting</i>  | Live         |
| 11:40 am – 12:10 pm          | <b>SESSION 3:<br/>Relationships are Key to Resilience and Growth</b><br><i>Tiffany Doty, SVP, Client Relationships, CO-OP Financial Services</i>   | Live         |
| 1:00-2:00 pm                 | <b>SESSION 4:<br/>Learning to Bounce: How to Strengthen Your Resilience - Panel Discussion</b><br><br><i>Moderator: Bryn Conway, Principal, BC Consulting</i><br><i>Panel:</i><br><ul style="list-style-type: none"> <li>- <i>Emily Hollis, CEO, ALM First</i></li> <li>- <i>Shazia Manus, SVP Experience Capabilities, CUNA Mutual Group</i></li> <li>- <i>Latrice McGlothin, Executive Director, Kinecta Community Foundation</i></li> </ul> | Live         |
| 2:15 – 3:00 pm               | <b>SESSION 5:<br/>Elevating Impact Together</b><br><i>Tansley Stearns, Chief People &amp; Strategy Officer, Canvas Credit Union</i>  | Live         |

| Thursday, October 28, 2021 |   |              |
|----------------------------|---|--------------|
| Time (CST)                 | Event   | Session Type |
| 9:50 – 9:55 am             | <b>Welcome</b><br><i>Lena Giakoumopoulos, GWLN Program Director, Worldwide Foundation for Credit Unions</i> | Live         |

|                  |   |      |
|------------------|---|------|
| 10:00 – 10:45 am | <b>SESSION 6:<br/>Becoming an Inclusive Leader</b><br><i>Samira Salem, VP, Diversity, Equity and Inclusion, CUNA</i>                              | Live |
| 11:00 – 11:45 am | <b>SESSION 7:<br/>Every Day Strategic Thinking</b><br><i>Deb Fine, Managing Vice President, Learning &amp; Development, PSCU</i>                  | Live |
| 1:00 – 1:45 pm   | <b>SESSION 8:<br/>Bias and the Brain</b><br><i>Sandra McDowell, CEO and Founder of eLeadership Academy™</i>                                       | Live |
| 2:00 – 2:30 pm   | <b>SESSION 9:<br/>My Resilience Journey: More than Bouncing Back</b><br><i>Tammy Schultz, President, Preplanning Solutions, CUNA Mutual Group</i> | Live |

| Friday, October 29, 2021 |   |              |
|--------------------------|---|--------------|
| Time (CST)               | Event   | Session Type |
| 9:55 am                  | <b>Welcome</b><br><i>Lena Giakoumopoulos, GWLN Program Director, Worldwide Foundation for Credit Unions</i>   | Live         |
| 10:00 am – 12:30 pm      | <b>SESSION 10:<br/>Negotiation – A Mindset Shift</b><br><i>Melissa McCormick, CEO, MX3 Business Solutions</i> | Live         |
| 12:30 pm                 | <b>Closing Remarks</b><br><i>Lena Giakoumopoulos, GWLN Director, Worldwide Foundation for Credit Unions</i>   | Live         |

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