



Latin American and Caribbean Regional Workshop

San Antonio • Texas • USA



Monday • November 12

08:00 – 09:00	On-site Registration Open • La Quinta Inn & Suites—San Antonio Riverwalk
09:00 – 10:00	Session #1 • The State of the Movement: Global Challenges <i>Thomas Belekevich • WOCCU</i>
10:00—10:30	Coffee Break
10:30 – 11:30	Session #2 • Digital Payment Trends Transforming Financial Services <i>Benjamin Sharp • Global Innovation and Design Executive • Visa</i>
11:30 – 13:30	Lunch
13:30 – 14:30	Session #3 • Impact of Technological Innovation in Financial Cooperatives <i>Cameron Dickey • CEO • Cy-Fair Federal Credit Union</i>
14:30 – 15:00	Coffee Break
15:00 – 16:00	Session #4 • Cyber Security and Resilience in Financial Cooperatives <i>Summer Fowler • Technical Director of Risk and Resilience • Carnegie Mellon University</i>

Tuesday • November 13

09:30 –10:30	Session #5 • Cryptocurrency, Distributed Ledger and the Potential for Blockchain Enabled Services <i>Julie Esser • Chief Engagement Officer • CU Ledger</i>
10:30 – 11:00	Coffee Break
11:00 – 12:00	Session #6 • The Neuroscience of Leadership <i>Sandra McDowell • Leadership Consultant and Author</i>
12:30 – 13:30	Lunch
14:00	Departure from Hotel
14:30—16:30	Credit Union Visits Local perspectives: Improving operational efficiency and expanding service to members
17:00	Return to Hotel